

Plain English CRM Solutions

Customer Relationship Management

Professional Services

Per-incident Support

First ¼-hour \$50

Each Additional ¼-hour \$45

Block Hours, pre-paid¹

2 hours \$180/hr.

5 hours \$160/hr.

10 hours \$150/hr.

25 hours \$135/hr.

50 hours \$125/hr.

100 hours \$120/hr.

Daily Engagements

Full Day, 7 hours \$995

Half Day, 3.5 hours \$595

Retainer Plans²

Up to 50 hours per month \$4000

Up to 25 hours per month \$2200

Up to 10 hours per month \$1000

Up to 5 hours per month \$600

¹ Pre-paid block hours do not expire; ¼-hour billing increment; 2-hour minimum for on-site, plus one-way drive time; client can monitor usage via web link

² All time expires monthly: no rollover; 6-month minimum commitment; ¼-hour billing increment; 2-hour minimum for on-site, plus one-way drive time

³All prices/rates are for normal business hours, 8am to 6pm, Monday through Friday. Work scheduled outside normal business hours is subject to a 50% surcharge.